

PCaccess and DIAL Registration Form



101 Molesworth Street
Lismore NSW 2480
Phone 1300 361 561

The Summerland Credit Union Limited
ABN 23 087 650 806

Member Number

Member Name

Email Address

Service Required:

PCaccess

New Registration

Lost Password

Change of linked accounts

DIAL

New Registration

Lost Password

Change of linked accounts

You may choose to have all of your associated accounts available in PCaccess and/or DIAL, or you may nominate the specific accounts you wish to have access to.

Please link **ALL** of my associated accounts to PCaccess and or DIAL

Please link **ONLY** the following accounts to PCaccess and or DIAL

Account Number

Account Number

Account Number

Account Number

Account Number

Account Number

Summerland's daily limit on external DIAL & PCaccess transactions is \$5,000.00 Should you require a higher limit please contact us for the applicable form.

I confirm that the above details are true and correct and that I wish to register for Summerland Credit Union's Internet and/or Telephone Banking facility. I also acknowledge that BPAY access will be enabled within whichever facility I choose to use. I further acknowledge that I am bound by the terms and conditions of Summerlands Internet / Telephone Banking services as set out in the Product Information Booklet, a copy of which has been supplied.

Signature

Date

 / /

Branch Staff to complete this section

Signature verified

Combined FSG/Product Information Booklet Given

Staff Name

Signature

Date

Facilities Updated

PCaccess

DIAL

If immediate password required:

Ring MRC

MRC provided password to member

PCaccess Security Terms and Conditions

Although Summerland Credit Union implements the highest security for our Internet Banking product, the system still relies on you, the member, having a secure computer when logging onto the website.

Your responsibilities when using the PCaccess Internet Banking Website:

- E-mail Address – You are responsible for keeping an up to date email address loaded within PCaccess. A correct e-mail address will enable the PCaccess system to send you receipts whenever your account is debited via Internet Banking. You can update your E-mail address at any time using the User Preferences option under the Tools menu.
- Accuracy of Information - You are responsible for ensuring the accuracy of information loaded into the PCaccess System regarding Funds Transfers, Counter Cheque Requests and the BPAY feature. The Credit Union accepts no responsibility for Funds Transfers, Counter Cheque Requests or BPAY transactions performed by the member(s).
- PCaccess Password – Your PCaccess password is similar to your Redicard or VISA card PIN. We can protect your data and ensure that Summerland security systems protect against fraudulent activity, but when accessing PCaccess on your computer via your password, it is your responsibility to ensure that security systems are in place to protect against fraudulent activity. Use a password that is not easy to guess, such as a random number or a nonsense word. Do not use your date of birth. Treat it with the same confidentiality you reserve for your PIN. Do not disclose your password or record it. If in doubt as to the integrity of your password change it immediately using the **Change Password** option found under the Personal Menu.
- Access To Your Computer - To minimise the risk of fraudulent activity do not remain logged on to PCaccess whilst your computer is unattended. PCaccess will log off after a period of time where there has been no activity as a precautionary measure. To exit the system when finished you should use the LOGOUT and then the CLOSE button provided.
- Protect Your Computer with Anti-Virus Software and Spyware Tools – Install Anti-Virus Software and update the data files whenever you access the internet. Some viruses can record your keystrokes such as passwords and pass them on to hackers. You should also run an Anti-Spyware program on a weekly basis to remove spyware that has built up on your computer.
- Install a Firewall – A firewall is the only way to stop people from directly hacking into your computer.
- Install a Spam Filter – Spam filters can stop most junk mail, but you should not open or reply to emails you do not recognise.
- Secure your browser - Adjust your Browser Settings to stop rogue programs from running and attacking your system.
- Update your software – Microsoft release updates regularly that fix security holes and make your computer more resistant to attacks.
- Protect Your Records - Even account details saved on your PC after using PCaccess need protection. Do not leave records open to access by other parties.
- System Performance - Although we make all reasonable efforts to ensure PCaccess runs smoothly, there will be times when the PCaccess website may be unavailable, for example for maintenance. As the website is maintained externally, we do not always have control over its performance. We also have no control over communication lines from the member's computer to the PCaccess website or the performance of the member's Internet Service Provider.
- Downtime – It is up to the member to use other means to perform their banking while the system is offline, such as our Telephone Banking service, ATM facilities, or visit one of our branches.
- PCaccess Help - If you experience problems while accessing the PCaccess website, or you would like instructions or tips on using PCaccess, please view our website at www.summerland.com.au for information. Frequently Asked Questions have been answered and are on display under the PCaccess Help Page.
- In the event that you advise us that funds have been removed from your account due to fraudulent activity we will remove your access to this service until you advise us in writing that your system has been cleared of all viruses and spyware.

I have read and understood the information above, and I confirm that I will abide by the terms and conditions of use of PCaccess.

Signature: _____

Date: ____/____/____